



Stress in Policing

Hans Toch

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In this volume, Hans Toch aims to make the daily challenges, joys and frustrations of police work come alive. Told in candid and uncensored interviews, the realities of "keeping the peace" reveal sources of sustenance and stress that are often contrary to popular wisdom. Given that today's police force is increasingly diverse, race and gender issues are shown to be sources of stress. However, the dangers on the street are far less stressful than departmental politics and top-down management practices. The text combines both qualitative and quantitative methods in which police officers, aided by Toch and his research team, designed and conducted their own survey of the rewards and stresses of the job. This method of study identified not only the problems but also significant organizational changes that could lead to enhanced job satisfaction. Toch's gentle probing offers insights into the often misunderstood world of the law-enforcement officer and challenges departmental administrators to find creative ways of initiating institutional reform.

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