



Tales from the Pit: Casino Table Games Managers in Their Own Words

David G. Schwartz

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Dealing in a casino presents challenges and rewards not seen in many workplaces. With hundreds of thousands of dollars at stake every minute, table games pits are high-stress workplaces. Managing a workforce of dealers and attending to the needs of players brings stresses of its own. In 2015, the University of Nevada, Las Vegas's Center for Gaming Research received a grant from the UNLV University Libraries Advisory Board that enabled it to undertake an oral history project intended to capture the stories of table games managers, including both those currently working in the field and those who have retired. Drawn from these interviews, Tales from the Pit provides an overview of how the interviewees felt about a variety of topics, ranging from their experiences breaking in as new dealers to their transitions to management and the changes the industry has seen over their careers. The current and former managers speak candidly about the owners, bosses, dealers, and players who made each day challenging. This book illuminates the past several decades of casino history through the words of those who lived and made it.



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